

NEC Fielding Corporate Profile

NEC Fielding, Ltd.

Corporate Data

As of March 31, 2010



Kiyoshi Nakanishi
President
(be inaugurated
at June 25,2009)

Corporate Name	NEC Fielding, Ltd.
Headquarters Location	4-28, Mita 1 Chome, Minato-ku, Tokyo 108-0073 JAPAN
Established	March 1957
Business	IT/NW Support Service
Representative	Kiyoshi Nakanishi, President
Capital	J. Yen 9.67 billion
Consolidate Sales	J. Yen 190.9 billion in fiscal 2009, ended March 31, 2010
The number of employees	Non-consolidated base: 5,751 persons Consolidated base: 6,362 persons
Service Network	<ul style="list-style-type: none"> •Domestic Non-consolidated base: 409 offices Consolidated base: 439 offices •Overseas 7 offices in 2 countries
Consolidated Subsidiaries	<ul style="list-style-type: none"> •NDEC Co., Ltd., •NEC Fielding Supportcrew, Ltd., •NEC Fielding System Technology, Ltd. •NEC Fielding Information Technology Services (Beijing) Co., Ltd.

Certifications

Oct 2006	ISO/IEC 27001 : 2005	May 2002	ISO9000: Y2000 New Version of ISO9001 (for all areas of our support services excluding supply services)
Sep 2006	HDI Support Center Certification Standard 4.0	May 2000	ISO9002 Maintenance Services (for individual users)
Feb 2006	ISO20000 IT Service Management System standard	May 1999	ISO14001 Environment Management
May 2005	ISO14001 (2004 Version)	Mar 1999	ISO9001 Network Design and Construction
Nov 2004	BS7799-2 Certification	Apr 1997	ISO9002 Outsourcing Services
Mar 2004	HDI Support Center Certification	Mar 1995	ISO9002 Maintenance Services (for business users)
Nov 2003	ISMS Certification		
Nov 2003	Japan Quality Award		
Apr 2003	COPC Certification COPC-2000 Customer Operations Performance Center		
Sep 2002	PrivacyMark for accreditation of private enterprises that take appropriate measures to protect personal information.		

Management Policies

**CS Management for
Steady Growth
Based on Improving
CS and Increasing
Our Corporate Value.**

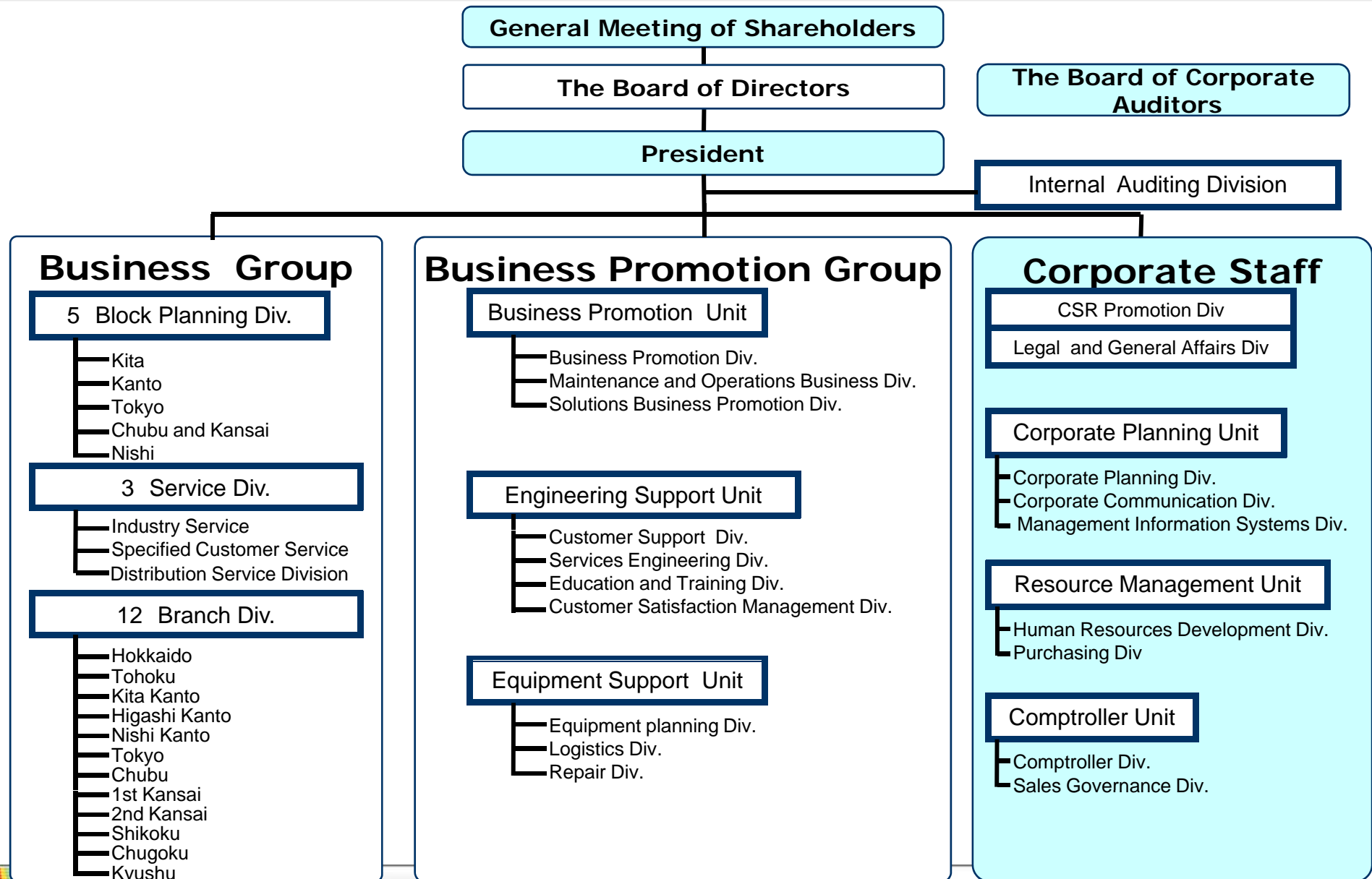


**CSR Management
for Contribution to
Society's Growth
and Prosperity and
Increasing Our
Corporate Value.**

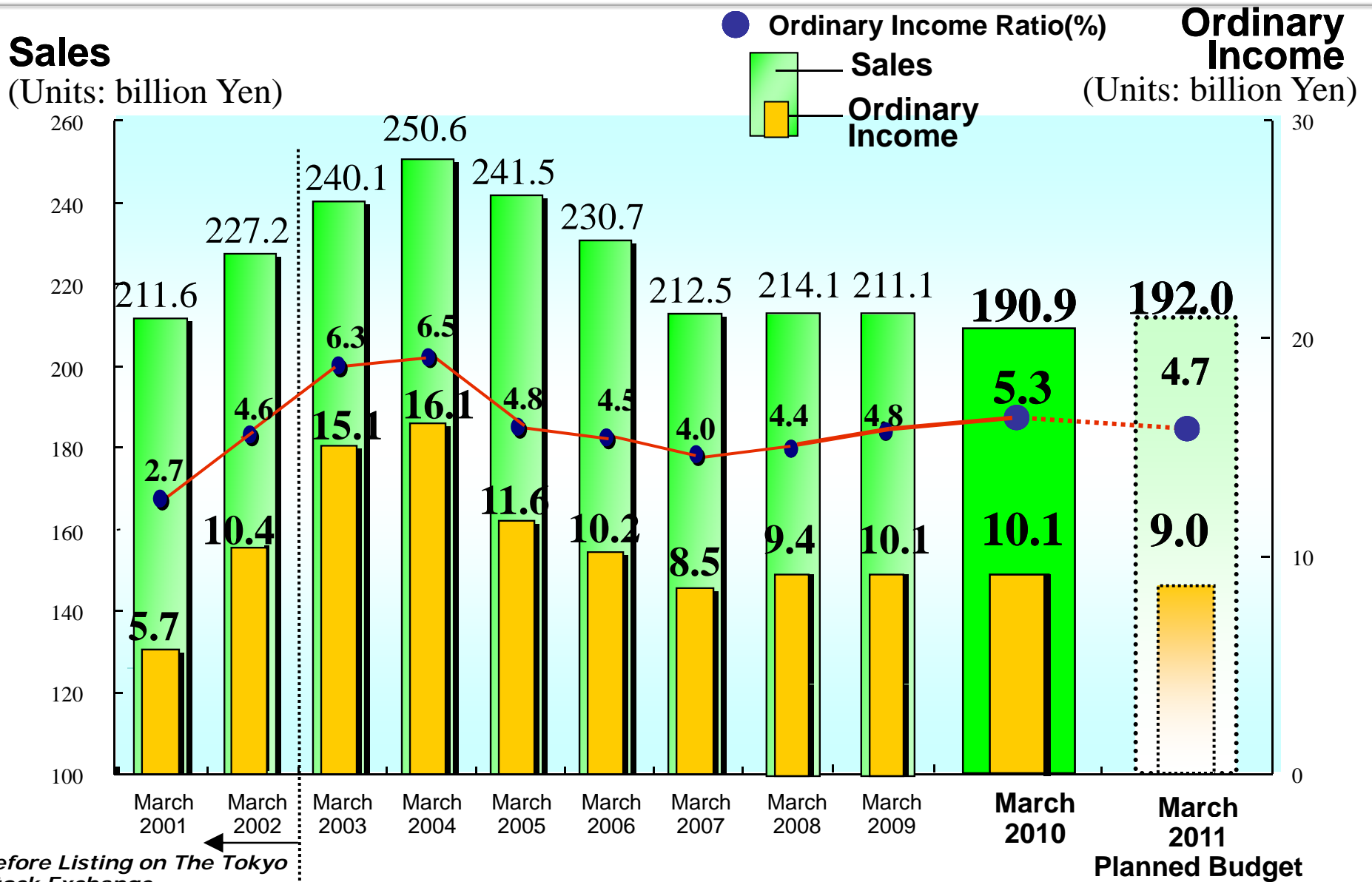


NEC Fielding Organization

As of April 1, 2010

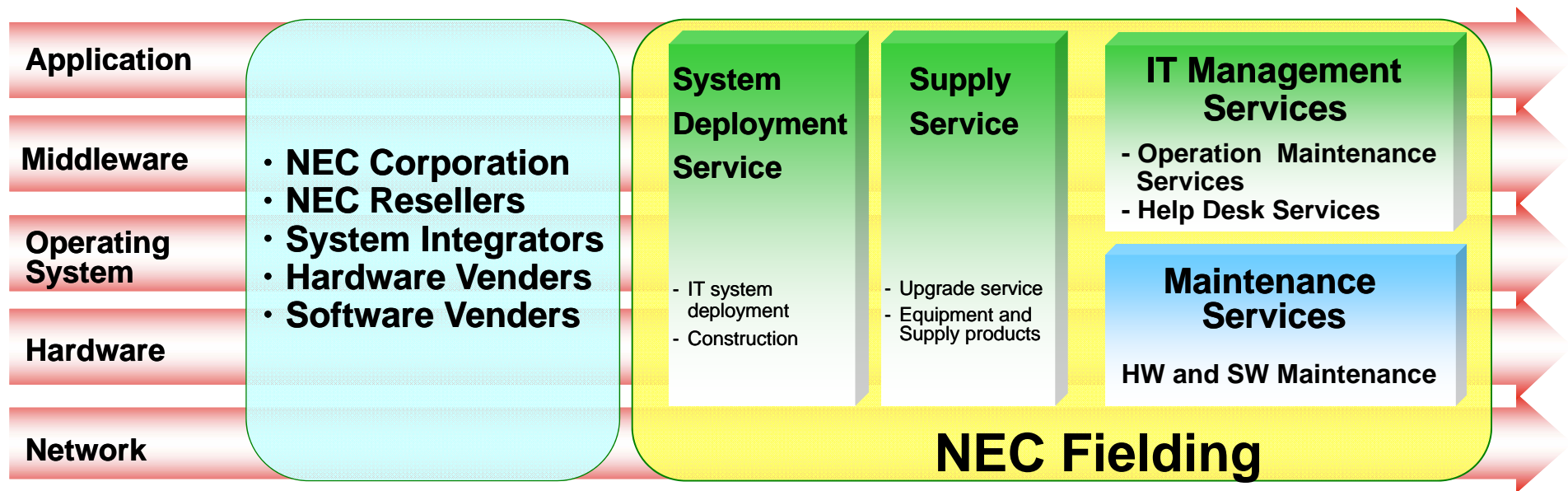


Operating Results (Consolidated)



Business Domain

- ◆ One Stop Support Service After Installation
- ◆ 4 Business Units in 2 Segments



Business by Segment

(1) Proactive Maintenance Operations

To provide a range of services that use monitoring and predictive technologies to prevent problems in IT systems (systems made up of hardware and software connected over a network), and to quickly restore them in the event of failure.

Maintenance service

Maintenance and repair services for corporate and consumer users of IT /NW equipment and system.



Business by Segment

(2) Fielding Solution Operations

To provide a range of support services that help customers satisfy their needs and achieve smooth-running and fully functioning IT systems.

System Deployment Services

IT Infrastructure Construction Services

Hardware Installation Services

Supply Services

IT Management Services



Core Competencies (1/3)

As of March 31, 2010

(1) Deployment Strength

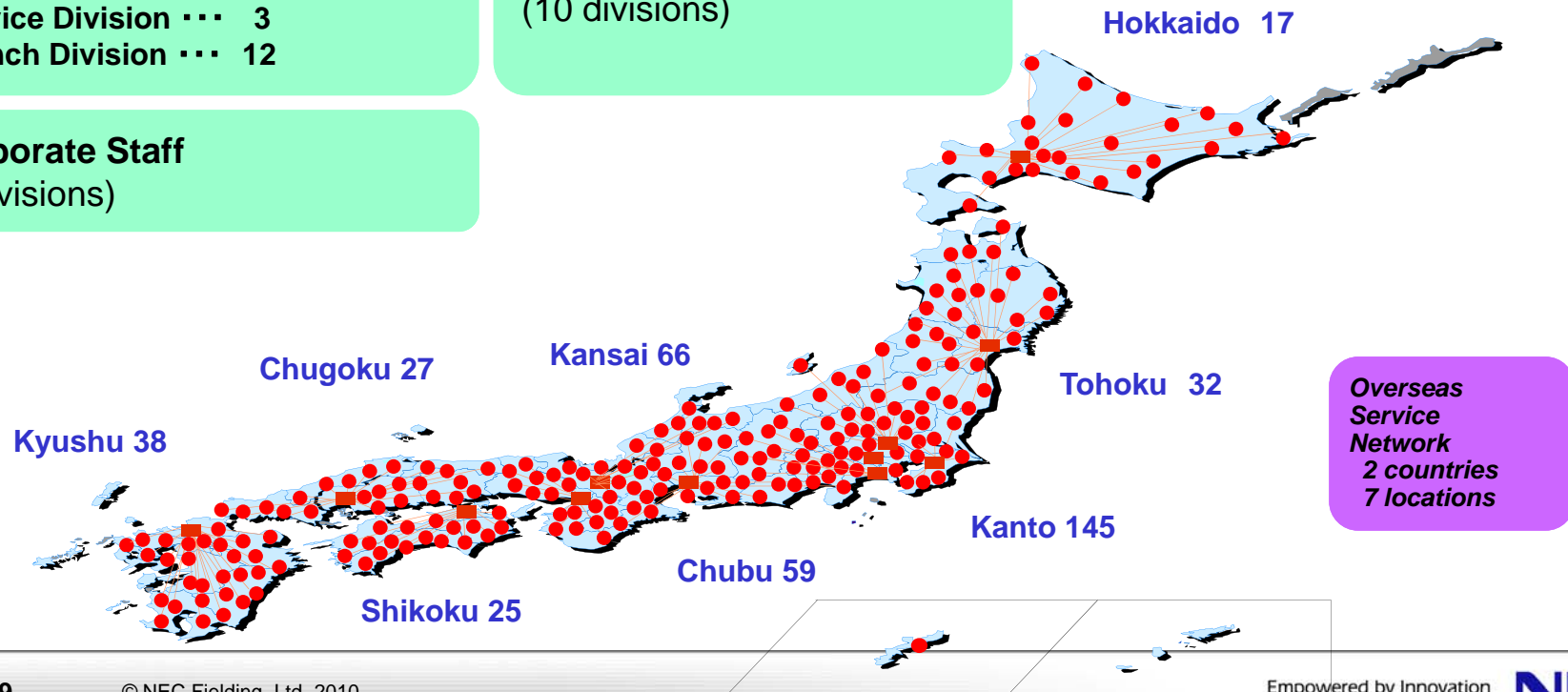
- ◆ Service Network throughout Japan.
 - 409 offices (non-consolidated base)
 - 439 offices (consolidated base)
- ◆ Number of Employees
 - 5,751 (non-consolidated base) including 4,300 customer engineers.
 - 6,362 (consolidated base)

Business Group(20Divisions)

- Block Planning Division...5
- Service Division ... 3
- Branch Division ... 12

Business Promotion Group (10 divisions)

Corporate Staff (9 divisions)



Core Competencies (2/3)

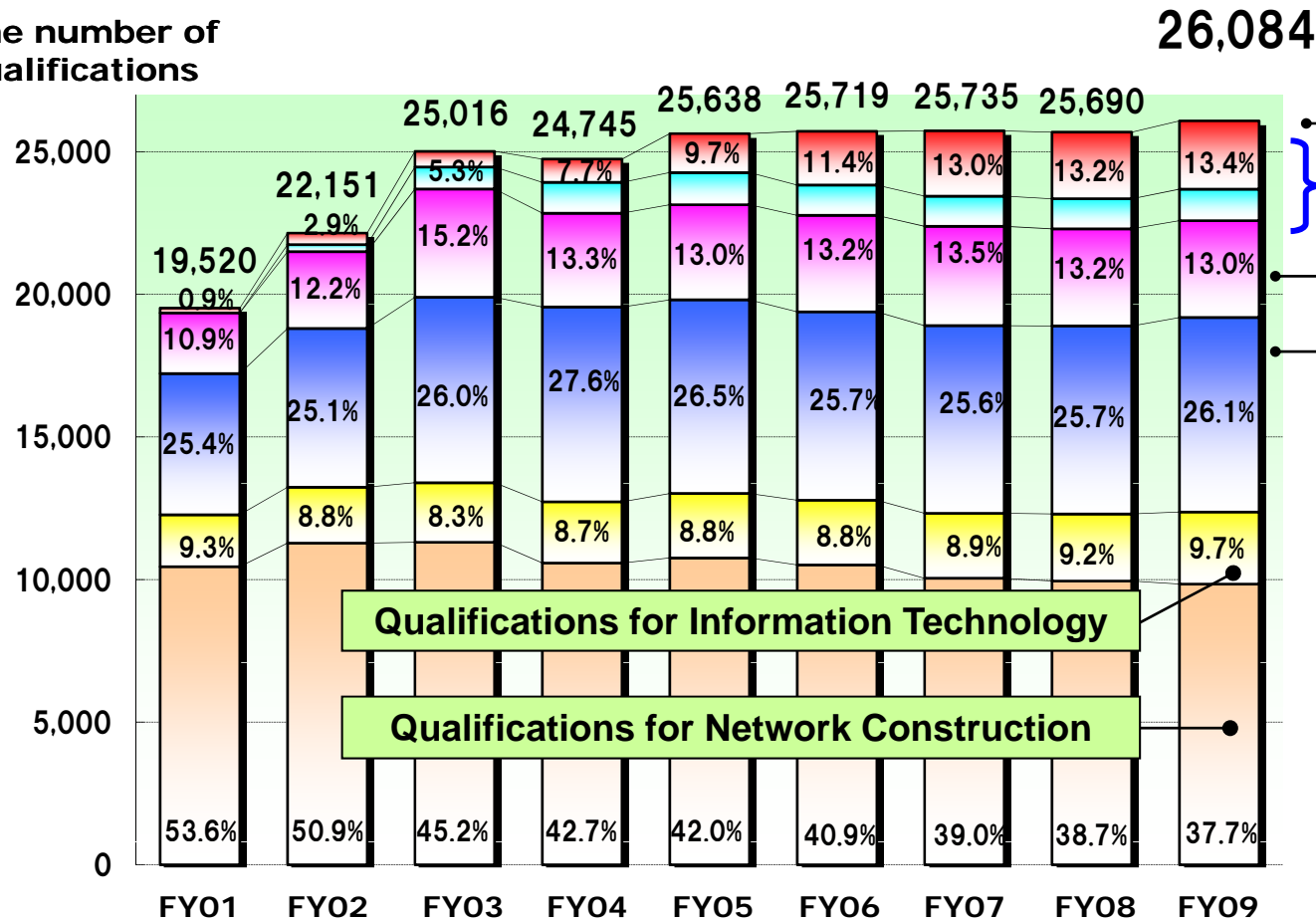
As of March 31, 2010

(2) Technological Strength

Fostering & increasing qualified employees to meet customer requirements.

19 Training Days per CE per Year

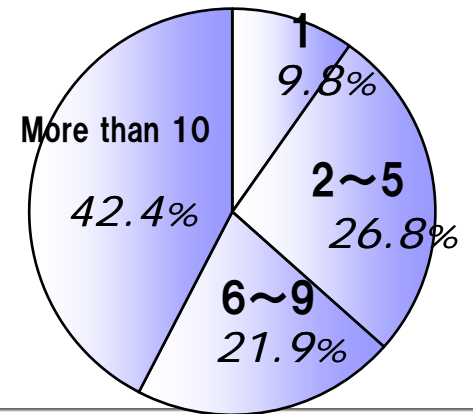
The number of qualifications



IT Vendors Certified Qualifications

- Security and Others
- Oracle, HP, SUN and Cisco
- Microsoft

The Number of Qualifications Acquired per CE

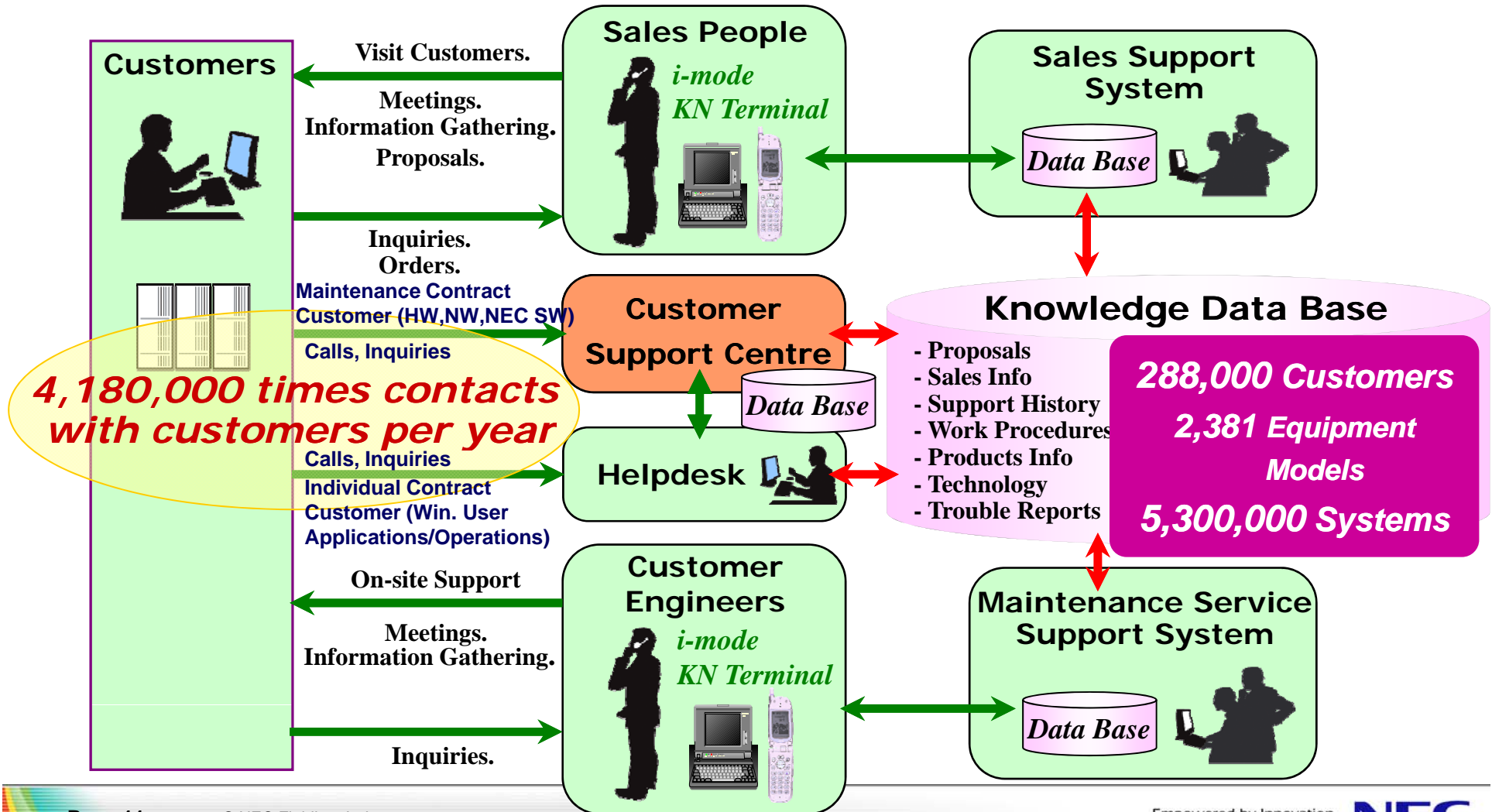


Core Competencies (3/3)

As of March 31, 2010

(3) Knowledge Management Strength

Leveraging Customer Information in Sales Support Systems through Knowledge Management.



Empowered by Innovation

NEC

NEC Fielding, Ltd.